



## Health Savings Account FAQs

What is **HealthBridge**?

HealthBridge is a program sponsored by your employer that helps you and your covered dependents manage and pay for your portion of covered medical services – copayments, coinsurance and deductibles.

When you receive covered medical services from a HealthBridge Network Provider, HealthBridge pays the network provider directly to settle your bill with the provider.

HealthBridge then consolidates all of your settled bills and sends you a monthly statement that provides discounts and/or extended repayment options.

If you choose, you can use your HealthEquity HSA card to pay all or a portion of your HealthBridge balance. It's up to you!

What is **HealthEquity**?

HealthEquity provides the Health Savings Account (HSA) that accompanies your high deductible health plan. The HSA allows you to save money on a tax preferred basis that you can spend now or in the future on certain qualified medical expenses. For information visit [learn.healthequity.com](http://learn.healthequity.com).

Can I make payments to **HealthBridge** with my **HealthEquity HSA card**?

Yes! You can choose to pay your monthly HealthBridge statement using funds from your HealthEquity HSA.

How can I use the **HealthBridge Member Portal** to pay my bill with my **HealthEquity HSA card**?

Log in to the HealthBridge member portal to see your account activity and make payments – with a discount and extending over time when you need it. [myhealthbridge.com](http://myhealthbridge.com)

If you choose, you can use your HealthEquity HSA card as a form of payment. If you don't want to pay online, call HealthBridge to make a payment over the phone using your HealthEquity HSA card. There is no additional charge to pay by phone.

Should I use the **HealthEquity portal** for payment of my **HealthBridge** statement?

You will not be able to pay off your HealthBridge statement from the HealthEquity HSA portal. HealthBridge and HealthEquity do not share a common website. (See diagram on back)

If you receive a statement from HealthBridge – you can pay it using the HealthBridge Member Portal, mailing it to us, or paying by phone. Any other bills you receive directly from providers not in the HealthBridge Provider Network can be paid from the HealthEquity portal – same as today.

Additional Questions?

**(800) 931-8890**

Monday - Friday 8 AM – 8 PM ET and Saturday 9 AM – 1 PM ET

Se habla español.

## Using HealthBridge with your HealthEquity HSA

You received medical services covered by your health plan.  
**Is the Provider a HealthBridge Provider?**

### YES

You will NOT pay a copay, coinsurance, or deductible at the Provider office.

HealthBridge will send you a statement.

Do NOT go to the HealthEquity site to pay the HealthBridge statement. You can pay on the HealthBridge Member Portal, or as instructed on the HealthBridge statement.

You can pay using your HealthEquity HSA card on the HealthBridge Member Portal.

### NO

You MAY pay a copay, coinsurance or deductible at the Provider office.

Your Provider will send you a statement.

You can pay either from the HealthEquity HSA site or as instructed on the Provider statement.